DNA Doe Project

# Terms of Service

1. Before we begin work on your case, we will provide an estimate of costs you will incur. The actual costs may vary depending on many factors. Any additional costs will be discussed with you prior to proceeding.

2. If you accept funding support from the DNA Doe Project for your case, you agree that DDP has exclusive access to the DNA profile to perform IGG work on your behalf for a period of at least one year after the commencement of research. Should you decide to engage another provider of IGG services within that time frame, you agree to repay the funds provided by DNA Doe Project toward your case.

3. You will provide us with the name and contact information of the individual with authority over the unidentified remains. This is the individual with legal and jurisdictional authority to provide and revoke access to the case, approve uploads to databases, and to act on behalf of the Jane or John Doe until their identity is established. This person will be asked to digitally sign these terms of service and the official quoted costs for this case.

4. You will also provide us with the name and contact information of the individual serving as the primary point of contact for this case. We will direct communications such as status updates, requests for assistance in accessing information or contacting individuals, and other matters surrounding our research process to this individual. Upon request, we can add a second agency point of contact, however, the agency is responsible for the dissemination of communications to others beyond these two designated individuals.

5. If DDP arranges a pre-funding campaign for your case expenses, you agree to ship the biological sample to the chosen lab within 30 days of securing appropriate funding to proceed.

6. We do not guarantee success or a timeline for any phase of a case. Lab schedules and results are beyond our control. Availability of databases can change at any time. The specific nature of a case will dictate how quickly it proceeds. Once a DNA profile has been uploaded to GEDmatch Pro, we assign as many investigative genetic genealogists to a case as needed for as long as it takes to provide a candidate lead.

7. If you decide to work with another provider of investigative genetic genealogy services, you agree to inform us prior to initiating work with that party. We will issue an invoice for any outstanding balance. Once we receive payment, we will provide you with DNA profiles developed on behalf of your case. See the Process and Pricing document for specific details about files that can be provided.

8. You agree that DDP will publicize your case, unless you request otherwise in writing. You will have an opportunity to review and approve specific messaging about your case prior to publication.

9. If we provide funds for your case, we will mention our donors in our announcements and place a donation button on the case information page on our website to allow visitors to donate in support of your case.

10. Unless you request otherwise in writing, we may share with the public the following information as the case progresses: predicted ethnicity and haplogroups, general region where DNA

matches originate, an assessment of the difficulty of the case, and other non-identifying details.

11. Unless you request otherwise in writing, we may contact DNA relatives of your Doe at the level of second cousin or more distant. If an important DNA relative appears to be closer than a second cousin, we will discuss with you whether and how to contact them and who should make the contact. To further our research, we may provide direct-to-consumer DNA testing kits to relatives of your Doe and access the results in order to build family trees.We will never share the name of the Doe, their family, names of their DNA relatives, our GEDmatch kit numbers, or any other information beyond what you approve for release to the media or inclusion in our publicly available information. You agree to refrain from sharing the names and contact information of our volunteers without their direct consent.

12. When we succeed in identifying your Doe and you make a public announcement about the case, you agree that you will acknowledge the assistance of the DNA Doe Project in your announcement. We also ask that you coordinate with our media team so that DDP can follow your announcement with our own.

13. DNA profiles developed during our work on your case will be available at the conclusion of our work. See the Process and Pricing document for specific details about files that can be provided.

14. DNA Doe Project (DDP) is a registered 501(c)3 non-profit corporation in the State of California. We have employees who provide operational support to our investigative genetic genealogy teams. Our genealogical work is provided pro bono. Upon request, we will provide our W-9 and proof of liability insurance.

15. Our volunteers and staff take confidentiality and data security extremely seriously. Everyone you work with at DNA Doe Project has signed a comprehensive non-disclosure agreement. We consider the ethics involved in our work to be a foundation of the relationships with our clients.

16. We rely on public databases that allow law enforcement access for our genealogical work: GEDmatch Pro, FamilyTreeDNA (FTDNA) and DNA Justice. We cannot use the proprietary databases of other Direct-to-Consumer (DTC) DNA testing companies such as Ancestry, MyHeritage, and 23andMe to identify DNA relatives of your Doe. Their Terms of Service (ToS) prohibit access for forensic cases or unidentified remains cases.

17. Our procedures and operations are in full compliance with the Terms of Service for all genealogical database sites we use in our work.

18. From time to time we give presentations and participate in research studies that may include data from your Doe case after an identification is obtained. We agree not to disclose identifying information about DNA relatives or family members or details that would compromise your investigation.